

DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 18th July Interagency 2017

Meeting opened by Rebecca Lee at 12pm – Rebecca thanked everyone for their attendance

ATTENDANCE: Kelly Ryan (Dalby PCYC), Jenny Thomas (Queensland Police), Andrew Phelan (Youth In Search), Bruce Clarke (Bell Presbyterian Church), Rob Rodgers & Vicki Payne (Dalby Baptist Church), Ingrid Hubner (Ozcare), Wendy Merefield (Dalby Parkview Motel), Richard Kelly (Lives Lived Well), Malarni Gaskell (Act for Kids), Denise Gothe & Laurie Stewart (Mercy Family & Child Connect), Tanya Smith & Charada Grimgi (Goolburri Toowoomba), Rita Hassan (Arrow Energy), Lynda Hammond (CAP), Lyndal Crossman (Dept. Human Services), Kelly Breuer (NDIS), Vishal Chandani (Dept. Communities - Child Safety), Carolyn Tillman (WDRC) & Rebecca Lee (MYCNC)

APOLOGIES: Ane-Katrina Cox, Con Harriman & Anna Halloran (Queensland Health), Kim Tubb, Kath McUtchen & Jenny Withnall (Lifeline Darling Downs), Samantha Dempsey (Dept. Housing), Callie Wolter (Anglicare), Jenni Frizzell & Peter Proctor (Carers Queensland), Jayne Swift, Samara Hanrahan & Pauline Steinhart (Ozcare), Tanya Carrol (Food Assist), Debbie Rooskov (STEPS), Le-Anne Callaghan, Nicole Cooper & Josh Fountain (DISCO), & Norman Wotherspoon (Dept. Human Services)

Kelly Ryan (Dalby PCYC) 4672 2400 pcycdalby@pcyc.org.au

-) *Program Coordinator* - Breaking the Cycle, helping learner drivers get their 100 hours, this is the fourth year the program has been run, this year it has taken a reduction in funding which has taken the program days down to only Monday through to Wednesday, program has won the state award – regional community awards
-) Have had about 200 people through the program with 117 people get their licences to date and the majority of people being from Dalby
-) Always looking for Volunteer to help Supervisor driving lessons
-) Can take on people with a disability however they must have a medical certificate that states they can drive and other criteria must be met
-) 21st – 26th August is road safety week a display will be run all week at the shopping centre with access to the driving simulator and beer goggles
-) 22nd at the PCYC there will be a presentation on the impact of road trauma from 5.30pm to 8pm with a free sausage sizzle provided
-) 24th August will be the Ladies under the bonnet workshop held at Black Toyota from 6.30pm to 9pm

Jenny Thomas (Queensland Police) Thomas.jennyi@police.qld.gov.au

-) *Police Liaison Office* for Dalby, Tara & Chinchilla area working with the indigenous people
-) Dalby did have two liaison officers however, Steve has transferred out of Dalby and this position will not be filled in Dalby it may in the future be filled in Chinchilla which will make Jenny's position a Dalby only area with Tara to be discussed
-) Working with indigenous people to keep them out of the criminal justice system within the area
-) Coordinate the Deep Blue Line Project which works with female indigenous youth

Andrew Phelan (Youth in Search) 0499 601 501 andrew.phelan@youthinsearch.org.au

-) Andrew is the new *Community Coordinator* for the Youth in Search foundation

-) Active in the Dalby Darling Down region for a while now, have been operating now for 30 years offering one of Australia's most affective youth intervention programs to over 30,000 young people within Australia to date
-) Program consists of weekend retreats, local support groups held weekly or fortnightly within local communities and also leadership training
-) Catering to at risk youth aged 14 to 20 years
-) Program begins with a weekend retreat which is run by young leaders going through Life skill sections that cover trust, communication, self-esteem, conflict resolution etc.
-) Have specially trained adult leaders who conduct group therapy sessions on topics such as family violence, grief, sexual assault, drug and alcohol abuse etc. Sessions are supervised by a clinical psychologist
-) Weekend retreats are followed up in each individual community by participants attending the local support groups in their area either weekly or fortnightly sessions
-) Looking for referrals and adult support volunteers
-) Next weekend retreat is the 8th September
-) Still have the capacity to take on more referrals
-) Have 31 young people attending the July weekend retreat with 20 coming from the Darling Downs

Bruce Clarke (Bell Presbyterian Church) 0488 717 027 bclarke@hotmail.net.au

-) *Pastor* of the Presbyterian Church in Bell
-) Wife is a counsellor at the Dalby Hope Centre

Rob Rodgers & Vicki Payne (Dalby Baptist Church) 0428 450 572
rob@dalbybaptist.org & vicki@dalbybaptist.org 0412 640 931

-) *Senior Pastor* of Dalby Baptist Church
-) Rob has been in Dalby for three years
-) Community food Garden Project on the church land with Work for the Dole participants (15 to date) working in the garden with the continuation of 10 placements being approved for the next 6 months
-) Goal of the garden is to help the Not-For-Profit sector either with fresh veggies or selling the veggies and then donating the profits to the various Not-For-Profits in the area, do not want any conflict with the local veggie/fruit growers still a working progress

Ingrid Hubner (Ozcare) 1300 663 702

-) Domestic and Family Violence
-) Have a Women's refuge that houses two families
-) Provide Crisis Family Care with 2 home available, one of these homes will be empty by the end of the week, there is a cost of the housing provided this amount is the same as they would pay living in a housing commission home however they will be provided rent assistance for this cost unlike going into a department house where they will receive no rent assistance
-) Families can stay up to 3 months sometimes longer is needed; working with them on a range of activates eg. Parenting, budgeting, basic living skills, workshops, intervention program etc. Gives them time to save to get them into sustainable permanent housing

Wendy Merefield (Dalby Parkview Motel) 4662 3222 office@dalbyparkviewmotel.com.au

-) Running a *Homeless Program* within the motel
-) 9 rooms have been set aside for the program
-) Have had referrals from DV Connect, Old age people and kids through the program

-) Work with them on budgeting skill, cleaning, cooking and help with gaining a rent certificate, with the goal of getting them into their own homes
-) Rooms, bedding, night meals and bread and milk are supplied with support in finding permeant housing at a cost of \$210 a week for one person and \$60 a night for families
-) Boarders are expected to work a minimum of 3 hours per day around the motel with assistance given to Food Assist occasionally
-) Garage sale is held second Saturday of every month on the premises to raise funds, with nothing over \$10
-) Program was started December 2016 and they have had 12 people through the program with 85% moving into their own homes, currently have 2 people still on the program.

Richard Kelly (Lives Lived Well) 4632 0899 richard.kelly@liveslivedwell.org.au

-) *Drug and Alcohol Counsellor*
-) Counselling service for the Darling Downs with bases in Dalby, Kingaroy and Toowoomba, servicing Dalby two days a week
-) Can self-refer and Youth Justice also refer, please see our website www.liveslivedwell.org.au or business cards can be found in the MYCNC foyer

Malarni Gaskell (Act for Kids) 4687 0200 malarnig@actforkids.com.au

-) Work with families that are at risk of entering Child Protection – intervention prevention stage
-) Clients come through as Self-referrals, referrals from other agencies eg. Hospitals, doctors etc. Also through child safety

Denise Gothe & Laurie Stewart (Mercy Family & Child Connect) 13 32

64 denise.gothe@mercyys.org.au laurie.stewart@mercyys.org.au

-) Currently looking for referrals
-) Laurie is the *Aboriginal and Torres Strait Islander worker*
-) He has just moved back into the area to support Denise
-) Working area is from Warwick, Goondiwindi, Stanthorpe, Yarraman etc.

Tanya Smith & Charada Grimgi (Goolburri Toowoomba) 0499 112 276 tanyas@goolburri.org.au

-) *New Family Wellbeing Program leader*
-) Was known as the Child Protection Unit (trying to get away from that stigma) now has changed to the Family Wellbeing Program
-) Provide support the Aboriginal and Torres Strait Islander families
-) Get referrals from Child Safety but would prefer self-referrals
-) Aim is to keep the children within their family homes, with kin or remaining with their local communities
-) Have now interviewed someone for the Dalby area looking for a Wellbeing worker (Part time) and a Linker worker (Full time), hoping to have workers in the Dalby area by the end of August, looking into office space
-) Covering Toowoomba, Yarraman, Chinchilla, Roma, St George, Cunnamulla, Texas & Stanthorpe
-) Linker Worker is mainly case management role, going out and identifying what the family needs.
-) Family Wellbeing worker is there for early intervention, keeping the children out of the Child Safety Department

Rita Hassan (Arrow Energy) 4678 9050 rita.hassan@arrowenergy.com.au

-) Supporting programs and organisations within the community eg. PCYC, Endeavour and Heart of Australia through funding, also provide small scale funding to local projects within the community
-) Brighter Futures round opening on the 1st September, small scale community funding grants
-) To give you an idea of what the grants will fund please refer to list below
-) Dalby Touch Association for referee and coach training course, Delicious and Delightful festival, Empire Arts Program, AFL Club first aid training, Murilla Centre in Miles first aid training for staff and volunteers, Millmerran Pony Club annual gymkhana event, Chinchilla Netball a clinic to develop skills, Dalby and District Camp draft Association
-) If you have a program that involves training or building capacity somehow that what the funding is focused on
-) Skilling up program run by Endeavour are looking for placements for their participants which will be fully supported by an Endeavour working as well

Lynda Hammond (CAP) 0474 475 325 lyndamaryrose@gmail.com

-) *Christens Against Poverty*, Run from local church – Dalby Christen Family
-) “Fence at the top of the cliff” – Money course. The CAP Money Course is absolutely free and clients are given an online budgeting tool that is user friendly, flexible and very empowering
-) Next budgeting course will be held on the 2nd and 9th of August starting at 6.30pm
-) “Ambulance at the bottom of the cliff” – Debt centre. Provide debt assistance, do not pay the bills but put people in touch with CAP who then get the client onto a sustainable budget and a repayment plan
-) CAP will take on negotiations with debt collectors, clients will no longer receive any harassing calls, emails or mail
-) Clients first step is to ring 1300 227 000, Lynda cannot take on a client without them contacting CAP through their 1300 number first

Lyndal Crossman (Dept. Human Services) 4592 5084 lyndal.crossman@humanservices.gov.au

-) Lyndal is a *Social Worker* from Centrelink in Toowoomba but cover Dalby out to Charleville, Goondiwindi and Warwick
-) Gathering information
-) Urgent/Advanced payments have now changed to only being able to access this payment twice a year
-) *Community Engagement Officer* – Evelyn can assist patents in Toowoomba hospital with anything regarding Centrelink ie. Payments, reporting etc. Working with people who find it hard to get into their local Centrelink office

Kelly Breuer (NDIS) 1800 800 110 kelly.breuer@ndis.gov.au

-) *Local Area Coordinator* the Western Downs area
-) Based at the Centrelink office in Dalby, appointments are not necessary for the moment clients can just walk in and if there is a room available they will be seen
-) Finding it hard to get services for people in remote areas, wanting to get around to as many providers as they can to try and get the services to their clients
-) Potential participants need to ring 1800 800 110 and get Access Request Forms
-) Kelly and Sue are able to sit with the potential participants and go through all forms and help with completing any necessary documents
-) In extenuating circumstances home visits will be performed

Vishal Chandani (Dept. Communities - Child Safety) 4624 3077

vishal.chandani@communities.qld.gov.au

-) Roma Child Safety Officer based in Dalby fulltime working from MYCNC
-) A large amount of empty public housing west of Dalby Horizon Housing have got social housing sitting vacant in Chinchilla and Roma, have done referrals for families that have been able to be housed within a week

Carolyn Tillman (WDRC) 1300 268 624 Carolyn.tillman@wdrc.qld.gov.au

-) Information gathering on services available for people in the community
-) Volunteer at the Gallery 107, if you have anyone that is at home and lonely and maybe looking for something to do the gallery is always looking for volunteers to sit at the gallery for as little or as long as they would like, most people will do 3 hours every month from 10am – 1pm or from 2pm – 5pm, they are more than welcome to bring along their own activities to do while sitting at the gallery
-) There was an Art opening on Sunday upstairs, which was about the immigrant that moved to Bundaberg and from that the hope is to do something similar next year about all the people that have moved to Dalby
-) Down stairs this Friday there and an opening to a Glass expedition and on Sunday there will be a glass workshop at the cost of \$5 you can get your design sandblasted onto the glass

Rebecca Lee (MYCNC) 4662 0152 admin@mycnc.com.au

-) Extra office space has become available within the centre for both short and long term hire, please contact the centre for more information
-) When visiting the centre don't forget to replenish your business cards and flyers, we have had a lot of people looking for information on various services available within the Dalby area recently

Meeting Closed: 1.10pm

Next meeting to be held on the 15th August 2017 at 12pm